



WEST DIRECT EXPRESS LTD.
403-264-6666

www.westdirect.ca

**BUSINESS
ON LINE ...
DELIVERY
ON TIME**



Calgary's Largest Courier Service

**PROUDLY SERVICING THE
LEGAL COMMUNITY**

Service in Minutes - Prioritize!

*A new and innovative delivery rating system that allows you to **reduce courier costs** on lower priority shipments, and then apply some of these savings to higher priority shipments, ensuring on **time delivery when it matters most.***

- UNIFORMED PROFESSIONAL MESSENGERS
- SAMEDAY BILLING DOWNLOAD FOR CLIENT FILE COST RECOVERY
- INHOUSE STAFF TO INCREASE YOUR COURIER EFFICIENCY
- YOUR **ONE-STOP-SHOP** FOR ALL YOUR IN-CITY, INTER-CITY, AND INTERNATIONAL COURIER NEEDS

	Competitive Service Analysis	West Direct	Other
	Uniformed Drivers. Professional messengers & customer service focused personnel	Yes	
	All Drivers Pictured ID. Visible proof for security assurance	Yes	
	Driver Training. Every contractor receives classroom and operational training including customer care	Yes	
	127 Vehicles in Calgary. All types of equipment to ensure service is economically provided	Yes	
	On-line Internet System. On-line order entry, tracking, and reporting from any computer	Yes	
	Every package is bar coded. Scanning for precise and rapid handoffs at our hub facility	Yes	
	Real Time tracking and Proof of Delivery. On screen time and signature	Yes	
	Advance notification of service delay. Electronic or verbal advice to our clients	Yes	
	Customer Care Desk. Call anytime, we are here to help	Yes	
	Electronic Billing Options. Up to 10 different invoice layouts with graphs in multiple formats incl. Excel, Lotus, and Quatro	Yes	
	Same day Billing Options with Automated Download capability to ensure fast and accurate import for recovery of courier expenses from your clients	Yes	
	Hub & Spoke System. Efficient sortation and movement of deliveries through a central hub to each directional loop	Yes	
	Fully & Properly Insured. We carry all the appropriate commercial coverage so you don't need to worry about a liability or cargo claim	Yes	
	Immediate Storage. We offer short and long term storage capability	Yes	
	One Stop Shopping. We are able to handle all your transportation needs whether its across the city or around the world, envelopes to packages of any size	Yes	
	Overall Cost Savings. We offer a wide variety of services priced right for your budget	Yes	



**LEADING EDGE
DISPATCH TECHNOLOGY**

**REAL TIME PROOF OF
DELIVERY AND STATUS
UPDATES THROUGH
MOBILE COMMUNICATION
TECHNOLOGY**



Transportation Logistics - Technology Solutions